



## ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

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Ref No. **AIACE/CENTRAL/2022 / 014`**

**Dated 21.2.2022**

To

The Chairman

Coal India Limited,

Coal Bhawan, Premise No-04 MAR, Plot No-AF-III, Action Area-1A,

Newtown, Rajarhat, Kolkata-700156

Sub: Denial of cashless facilities by HLG Hospital to beneficiaries attached other than to ECL thereby violating Empanelment agreement with CIL

Dear Sir,

Retirees of CIL and its subsidiaries are entitled to cashless treatment in hospitals under empanelment with CIL. It is a fact that all these hospitals are not extending cashless treatment in spite of our several representations to you.

In fresh examples, HLG hospital, Asansol has started behaving in peculiar way. This hospital is extending cashless facility to beneficiaries availing benefits from ECL, but refusing the same facility to beneficiaries who are availing benefits from CIL, HQ, Kolkata. Two specific cases are being elaborated below:

The first case relates to Sri S. K. Nag, (Our Membership no. 520), EIS No. 90064576, whose wife Mrs Amita was admitted in HLG Hospital on 7/2/22 for nose bleeding on payment basis. There he came to know that HLGH is extending cashless treatment facility to such ECL retired employees who opted ECL for medical facility, but, ECL employees who opted CIL for CPRMSE benefits along with employees of other Coal subsidiaries are not considered here for cashless treatment.

Same thing happened when one of our members Sri Manik Chatterjee (Membership no.-2943), EIS No. 901153321, residing at Asansol, got admitted in the same hospital 5to 6 months earlier on emergency basis, but he was not extended cashless treatment by the Hospital Authority on the ground that he is having Medical Card of Coal India HQ, Kolkata.

Our members have been verbally told by the hospital administration that they have bitter experience in payment matter with CIL, so even approved by CIL, HLG will not provide cashless treatment. The hospital has decided to extend hospital credit facility restricted to ECL office only.

Under the circumstances, the matter needs to be thoroughly investigated and must be sorted out so that this hospital extends cashless treatment to all beneficiaries irrespective of the subsidiary as per agreement clause with CIL.

It is requested to direct the concerned officials to resolve the issue so that patients are not harassed by the hospital while taking treatment.

We hope, our above requests will be considered sympathetically for remedial measures.

Thanking You,

(P.K. SINGH RATHOR)

Principal General Secretary

CC

D(F), CIL, Kolkata

ED(MS), CIL, Kolkata